

# Rail & Fly

If your guests are flying with us to or from Frankfurt, Munich, Dusseldorf or Paris-Charles de Gaulle, they can use our Rail & Fly service, in partnership with German rail company, Deutsche Bahn, and French rail company, SNCF. Book an onward or return rail connection to or from any train station on the Deutsche Bahn or SNCF network.

FEATURES	DEUTSCHE BAHN	SNCF																																										
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Operated between	<ul style="list-style-type: none"><li>Frankfurt International Airport (FRA)</li><li>Munich International Airport (MUC)</li><li>Dusseldorf International Airport (DUS)</li><li>Any station on the Deutsche Bahn network</li></ul>	<ul style="list-style-type: none"><li>Paris Charles de Gaulle Airport (CDG)</li><li>Any station on the SNCF network within France</li><li>Any station on the SNCF network within between France and Belgium</li></ul>																																										
City code	Enter QYG to book	<div>Enter the applicable city code to book:</div> <table><tr><th>STATION</th><th>CODE</th></tr><tr><td>Lille - Europe</td><td>XDB</td></tr><tr><td>Le Mans</td><td>ZLN</td></tr><tr><td>Angers St-Laud</td><td>QXG</td></tr><tr><td>Nantes</td><td>QJZ</td></tr><tr><td>Rennes</td><td>ZFJ</td></tr><tr><td>St-Pierre des Corps</td><td>XSH</td></tr><tr><td>Poitiers</td><td>XOP</td></tr><tr><td>Bordeaux St Jean</td><td>ZFQ</td></tr><tr><td>Lyon Part - Dieu</td><td>XYD</td></tr><tr><td>Valence TGV</td><td>XHK</td></tr><tr><td>Avignon TGV</td><td>XZN</td></tr><tr><td>Aix en Provence TGV</td><td>QXB</td></tr><tr><td>Marseille St Charles</td><td>XRF</td></tr><tr><td>Nîmes</td><td>ZYN</td></tr><tr><td>Montpellier</td><td>XPJ</td></tr><tr><td>Toulon</td><td>XZV</td></tr><tr><td>Champagne TGV</td><td>XIZ</td></tr><tr><td>Lorraine TGV</td><td>XZI</td></tr><tr><td>Strasbourg</td><td>XWG</td></tr><tr><td>Brussels</td><td>ZYR</td></tr></table>	STATION	CODE	Lille - Europe	XDB	Le Mans	ZLN	Angers St-Laud	QXG	Nantes	QJZ	Rennes	ZFJ	St-Pierre des Corps	XSH	Poitiers	XOP	Bordeaux St Jean	ZFQ	Lyon Part - Dieu	XYD	Valence TGV	XHK	Avignon TGV	XZN	Aix en Provence TGV	QXB	Marseille St Charles	XRF	Nîmes	ZYN	Montpellier	XPJ	Toulon	XZV	Champagne TGV	XIZ	Lorraine TGV	XZI	Strasbourg	XWG	Brussels	ZYR
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Airline code	<ul style="list-style-type: none"><li>Train segments appear as Access Rail Inc. (9B) flight numbers operated by Deutsche Bahn (2A)</li></ul>	<ul style="list-style-type: none"><li>Train segments appear as operated by SNCF (2C)</li><li>When checking availability, specify EY as the airline</li></ul>																																										

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Booking	<ul style="list-style-type: none"> <li>Booking through travel agents only</li> <li>The train segment has to be made in one booking along with the flight segments</li> <li>For assistance at the railway station, guests can visit the Deutsche Bahn counter</li> </ul>	<ul style="list-style-type: none"> <li>Booking through etihad.com, Contact Centers or travel agent</li> <li>The train segment has to be made in one booking along with the flight segments</li> <li>For assistance at the railway station, guests can visit the TGV Air counter</li> <li>For WCHC/S/R guests, email the TGV Air Team: <a href="mailto:pn-tgv-air.sncf@sncf.fr">pn-tgv-air.sncf@sncf.fr</a></li> </ul>
Printing train tickets	<ul style="list-style-type: none"> <li>One order number per guest per rail segment</li> <li>Train tickets can only be printed 72 hours before each flight departure</li> <li>Guests can print their Rail &amp; Fly tickets at home: <a href="http://www.accesrail.com/checkin">www.accesrail.com/checkin</a></li> <li>Or collect them from a Deutsche Bahn vending machine</li> <li>Tickets must be used within the stated validity period</li> <li>Whenever a change is made to a 9B segment (before printing the train ticket) a new order number must be generated and updated as an SSR</li> <li>The VCR must be revalidated or re-issued</li> <li>The new order number must be communicated to the guest</li> <li>Lost tickets cannot be refunded or reprinted</li> <li>If coupon status of 9B segment on EY VCR needs to be changed, please contact Access Rail: <a href="mailto:info@accesrail.com">info@accesrail.com</a> or +1 514-733-4962</li> </ul>	<ul style="list-style-type: none"> <li>Train segments are issued like an E-Ticket</li> <li>Guest can print their tickets through a travel agent, Etihad Airways counter or online</li> <li>Tickets must be used within the stated validity period</li> <li>E-Ticket or ID card must be presented to receive a TGV boarding pass</li> <li>Guests must validate the boarding pass at one of the yellow validation machines located near the departure platform</li> </ul>
Stopovers	<ul style="list-style-type: none"> <li>Stopovers are not permitted</li> <li>Rail tickets are valid: One day before departure, the day of departure, the day of arrival, one day after arrival</li> </ul>	<ul style="list-style-type: none"> <li>Maximum stopover period is 24 hours</li> </ul>
Conditions of carriage	Find out more about the Deutsche Bahn Rail & Fly service here: <a href="http://www.bahn.de/railandfly">www.bahn.de/railandfly</a>	Find out more about the SNCF Rail & Fly service here: <a href="http://www.sncf.com">www.sncf.com</a>

Incorrect travel data / loss / faults	<p>For tickets printed through a machine:</p> <ul style="list-style-type: none"> <li>• If changes have been made to the booking, guests should contact the nearest Deutsche Bahn Travel Center and present the new flight schedule</li> <li>• Replacements will not be issued for lost tickets</li> <li>• Guests should contact Deutsche Bahn if there are technical problems with the ticket machine</li> <li>• If no ticket is printed from the machine, guests should contact the airline first</li> <li>• If the problem cannot be resolved, guests should board the train and advise the conductor of the pick-up number</li> </ul> <p>For tickets printed online:</p> <ul style="list-style-type: none"> <li>• In case of an incorrect date on the online eTicket, please contact Access Rail to reissue the ticket - the Deutsche Bahn Travel Center are not able to reissue tickets</li> <li>• If the ticket has been lost, guests can log on to the Access Rail website and print the ticket again</li> </ul>	Tickets must be reissued by the SNCF office ticketing office
Refunds	Etihad Airways' standard refund procedure and policy applies	Etihad Airways' standard refund procedure and policy applies
Changes	Changes to the date of travel or flight itinerary will incur a fee	Changes to the date of travel or flight itinerary will incur a fee
GSF / change fee	GSF and Change Fee does not apply when adding a rail segment to a ticketed booking	GSF and Change Fee does not apply when adding a rail segment to a ticketed booking

Train connections to / from the airport	<ul style="list-style-type: none"> <li>• Journey times stated on the travel documents are not confirmed</li> <li>• Contact a Deutsche Bahn Travel Center, DB-licensed travel agency or go to <a href="http://www.bahn.de">www.bahn.de</a> to confirm train times</li> <li>• Guests should arrive at the airport check-in desk at least two hours before their flight departure time</li> </ul>	
Required documentation	<ul style="list-style-type: none"> <li>• Rail &amp; Fly ticket: This must be printed before the guest's train journey</li> <li>• Flight schedule / itinerary</li> <li>• ID card and / or passport</li> </ul>	

### How does Rail & Fly work?

1. Guests will receive an email with their flight e-ticket reference number and train confirmation number
2. When they arrive at the airport, guests must collect their baggage before making their way to the train station
3. Train ticket collection:
  - a. Deutsche Bahn: Tickets can be collected from a self-service kiosk at the train station or printed from [www.accesrail.com/checkin](http://www.accesrail.com/checkin) - Tickets cannot be printed more than 72 hours in advance
  - b. SNCF: Tickets can be collected from the TGV AIR counter at the train station – Guests must present their e-ticket and a valid form of ID
4. Guests can take a Deutsche Bahn / SNCF train to any station in the corresponding rail network

**The rail segment of the trip is only valid in conjunction with the flight segment**

*Abu Dhabi to the world*