



Dear Trade Partner,

This section illustrates the definition and application of Indian Goods and Services Tax (GST) on tickets and ancillaries.

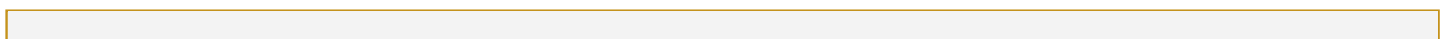
Complete information on this tax is available at cbec.gov.in

The GST regime applies differently depending on whether the passenger is traveling on behalf of a GST registered business (a “Business to Business” or “B2B” transaction), or traveling on his or her own personal account (a “Business to Customer” or “B2C” transaction).

The GST is a dual-administered tax between the Central Government and various States/Union Territories within India, and consists of several GST rates, including:

- Integrated or Inter-State GST (IGST)
- State GST (SGST)
- Central GST (CGST)
- Union Territory GST (UTGST)

The GST rates for air transport are as follows:



Type of transaction	Rates
New Ticket Issuance for journeys originating from India	Economy - 5% Premium - 12%
Exchange of tickets for journeys originating from India	Economy - 5% Premium - 12%
Refund (Fully unutilized tickets) all cabins	
Cancellation Penalty	18.00%
No-Show (if applicable)	18.00%
Refund (Partly utilized tickets - Premium)	
Cancellation Penalty	12.00%
No-Show (if applicable)	12.00%
Refund (Partly utilized tickets - Economy)	
Cancellation Penalty	5.00%
No-Show (if applicable)	5.00%
All Electronic Miscellaneous Documents(EMD)	Economy - 5% Premium - 12%

- For mixed class journeys, tax will be applicable as per the cabin of the first international sector
- GST shall apply to entire journey originating from India (eg: IXE-BOM-AUH-LHR-AUH-BOM-IXE) irrespective of the country of sale
- GST applies on any ancillaries issued in India irrespective of the journey
- GST applies on:
 - » Base fare + YQ + YR
 - » Difference in fare during exchanges
 - » Change & refund penalty
 - » Booking fee (OB)
 - » Change & refund fee (GSF)
 - » No show fee
 - » Ancillaries
- GST needs to be calculated manually and applied where it does not quote automatically

A single interim tax code K3 will be used to collect GST until separate codes are introduced for the different types. This tax is to be collected at point of sale and shown separately on the ticket. The selling airline is responsible for remittance. This tax is not interlineable.

Exemptions:

- 1) Services provided to the United Nations or a specified international organization. Exemption may be notified by way of issuing notification under section 55 of CGST/SGST Act.
- 2) Embarkations from State of Jammu and Kashmir i.e. SXR IXL IXJ airports
- 3) For Passengers embarking on a journey originating or terminating in an airport located in the state of Arunachal Pradesh Assam Manipur Meghalaya Mizoram Nagaland Sikkim Tripura or

Baghdogra in West Bengal. The exemption therefore applies to/from the following airports: DIB GAU JRH IXI IXS TEZ IMF SHL AJL DMU IXA IXB. However this exemption will not apply to passengers using the above airports only as transfer points.

For any tickets issued worldwide where travel originates in India, regardless of point of sale, paid for by a business registered for GST (“B2B” transactions), the airline must send a GST invoice to the business within 30 days of the date of ticket issuance regardless of the form of payment. This invoice must include the GST Number, Name and Address of the business entity Registered for GST. These will differ from the passenger’s own name and address.

- B2B are those passengers who furnish the GSTIN number at time of booking
- B2C are those passengers who do not furnish the GSTIN number at time of booking

To capture above information, IATA has introduced 4 new Special Service Request (SSR) codes:

SSR Code	Description	Purpose
GSTN	Goods and Services Tax Number	To collect the name and registered number of the business purchasing the goods and services.
GSTA	Goods and Services Tax Business Address	To collect the address of the business purchasing the goods and services
GSTP	Goods and Services Tax Business Phone Number(s)	To collect the business telephone number(s) of the business purchasing the goods and services
GSTE	Goods and Services Tax Business Email	To collect the e-mail address of the business purchasing the goods and services

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